eSafety Label - Action Plan

Action plan submitted by AYŞEGÜL ÖZAYDIN for ERZİN ORTAOKULU - 09.01.2020 @ 09:17:41

By submitting your completed Assessment Form to the eSafety Label portal you have taken an important step towards analysing the status of eSafety in your school. Congratulations! Please read through your Action Plan carefully to see what you can do to improve eSafety further in your school. The Action Plan offers useful advice and comments, broken down into 3 key areas: infrastructure, policy and practice.

Infrastructure

Technical security

- You have differentiated levels of filtering in your school which is an excellent policy. A good policy still needs to be regularly updated - is the system being regularly updated? How often are sites requested to be blocked or unblocked? Periodically evaluate whether it is fit for purpose and involve all stakeholders in this process.
  In addition, bear in mind that an educational approach and building resilience in pupils of all ages is also key to safe and responsible online use so bring together all teachers to have a discussion on how they will talk to their pupils about being a good and safe digital citizen. See www.europa.eu/youth/EU_en for examples of discussions that can take place in the classroom on this topic, through role-play and group games.

- Your school system is protected by a firewall but is sometimes bypassed for certain applications. While there may be some arguments for bypassing it, it is usually inadvisable to do so. If it is decided that the school policy will permit this, then it should only be implemented by an authorised technical manager and then on a restricted time basis.

Pupil and staff access to technology

- The fact that staff and pupils are allowed to use USB memory sticks in your school following permission, would require that all staff concerned receive adequate training to be able to know when they can be used safely. Is this the case? To keep your systems secure whilst allowing staff and pupils you also need to include the ground rules in your Acceptable Use Policy. Check the fact sheet on Use of removable devices at www.esafetylabel.eu/group/community/use-of-removable-devices to make sure you cover all security aspects.

Data protection

- Passwords offer unique entry points into the school computing system and some basic rules of password security should be rigorously applied. For further information, read the fact sheet on Safe passwords at www.esafetylabel.eu/group/community/safe-passwords.
  Include these rules in your Acceptable User Agreement and avoid giving new users a standard “first access" password.

- Unprotected devices and even more so portable devices are a very high risk to data protection and not just to

the device owner itself, but also to any person he has contact with. It is therefore crucial that all staff are informed and that this is also explained to pupils. Consider producing materials to share with all of your staff that raises awareness on this issue. This material should also be pointed out to new staff as part of there induction.

- Your school has a legal obligation under the Data Protection Act (DPA) 1998 to store, archive and dispose of personal information securely. Ensure that a good records management system is put in place. Check the according fact sheet for more information.

Software licensing

- It is good practise that the member of staff responsible is fully aware of installed software and their license status.

- Compliance with licensing agreements is important. Someone needs to have overall responsibility to ensure that this is happening and that all licenses are valid for purpose. Staff should be briefed on who is the person responsible.
  The End-user license agreement section in Wikipedia will provide useful information for understanding terms and conditions and comparing software agreements.

- You need to make sure that all the software in your school is legally licensed and that copies of the licences are held centrally. You also need to check with whoever supports your IT systems that the software will not compromise system security. Your school should develop a clear policy for software acquisition and it is good practice to centralise this process wherever possible.

IT Management

- It is good practice to ensure that the person in charge of the ICT network is fully informed of what software is on school-owned hardware and this should be clearly indicated in the School Policy and the Acceptable Use Policy. The person responsible for the network needs to be able to guarantee conformity with licensing requirements and that new software won't interfere with network operation.

Policy

Acceptable Use Policy (AUP)

- School policies and procedures are essential to ensure a smooth operation within a school and that all school members follow the same set of rules and guidelines. Ensure that school policies exist and that all school members are aware of them. You can find more information on this in the of the eSafety Label website.

Reporting and Incident-Handling

- It is important to have a clearly communicated School Policy on this, and it should be mentioned in the Acceptable Use Policy too. What is considered to be potentially illegal can vary from person to person, so it is important that this is discussed with staff members and that school standards are set. All members of the school including pupils and teachers must be informed of them and required to respect them.

- Have teachers received training on dealing with potentially illegal material? Is the procedure clearly indicated in the School Policy and the Acceptable Use Policy which all teachers and pupils have signed? All staff and pupils

should be aware that they should report any suspected illegal content to the national INHOPE hotline (www.inhope.org).

- Consider making the policy on 'Online incidents that take place outside school' more explicit and ensure that it is clearly communicated to all through the School Policy and the Acceptable Use Policy. Don't forget to anonymously document incidents on the Incident handling form (www.esafetylabel.eu/group/teacher/incident-handling), as this enables schools to share and learn from each other's strategies.

Staff policy

- In your school user accounts are managed in a timely manner. This is important as it decreases the risk of misuse.

- There are dangers associated with the use of personal mobile devices in class. Consider why staff would need to use their device and, if appropriate, consider providing a school device. Advise staff to read the fact sheet on Using mobile phones at school (www.esafetylabel.eu/group/community/using-mobile-device-in-schools) and ensure that the guidelines to staff are clearly communicated in the School Policy.

- New technologies, such as smartphones or other mobile devices bring a new set of risks with them. Ensure that your teachers are aware of those. This way they can avoid the pitfalls when using the devices and also pass the knowledge onto the pupils.

- As new technology and online practices emerge the borders of acceptable practice are constantly blurred. This is something that needs to be discussed at staff meetings often. Could you create a tutorial on professional online conduct of staff and upload it to your school profile via your My school area so that other schools can benefit from your good practice?

Pupil practice/behaviour School presence online

- We recommend that you specifically nominate a web-experienced staff member to periodically check the school's online reputation. Monitoring such an important aspect on an ad hoc basis only is insufficient. Remember that this is the image that prospective parents will receive when they search for your school online.

- It is important that a designated member of staff has an overview of any social networking profiles set up by representatives of your school. Check the fact sheet on Schools on social networks(www.esafetylabel.eu/group/community/schools-on-social-networks) for further information to make sure that good practice guidelines have been followed. Consider setting up a school social media profile to facilitate monitoring and showcase initiatives and achievements, as this can be a useful dissemination tool.

Practice

Management of eSafety

- In addition to a clear designation of responsibility to ensure that all necessary network security and user privacy checks are in place, it is essential that schools also have audit and procedural checks at regular intervals. Without this, a school will be leaving itself vulnerable. See our fact sheet on School Policy at www.esafetylabel.eu/group/community/school-policy.

Although there should always be an overall lead person on eSafety just as you have in your school, everybody in the school has a shared responsibility to secure any sensitive information used in their day to day professional duties. Even staff not directly involved in data handling should be made aware of the risks and threats and how to minimise problems. Use our fact sheet Acceptable Use Policy (www.esafetylabel.eu/group/community/acceptable-use-policy-aup-) to ensure that everyone plays their part in ensuring they are all the best and safest digital citizens they can be.

- Ensure that the governor or board member appointed for eSafety has the opportunity to receive regular training and also to ensure that colleagues are aware of eSafety issues. Involve your governing body in the development and regular review of your School Policy. See our fact sheet on School Policy www.esafetylabel.eu/group/community/school-policy.

eSafety in the curriculum

- All pupils need to receive some eSafety education. Although pupils may not be using technology within school, they will more than likely be using it at home and so some of the issues surrounding the use of online technology need to be addressed.

Extra curricular activities

- It is good that you provide eSafety support for your pupils outside curriculum time when asked. Consider offering all pupils support to deal with online safety issues. It may be helpful to provide a “surgery" to help pupils to set their Facebook privacy etc. The eSafety Label portal provides resources that will be useful for this; check out the fact sheet on Pupils' use of online technology outside school at www.esafetylabel.eu/group/community/pupils-use-of-online-technology-outside-school.

- Use Safer Internet Day as a mechanism to get the whole school community involved with online safety. The information and resources available at www.saferinternetday.org offer an ideal opportunity to promote peer advocacy activities.

Sources of support

- Dobro je, da staršem nudite podporo v zvezi z e-varnostjo, ko si to želijo. Premislite, ali bi bilo dobro vse starše redno obveščati prek spletne strani ali prek povezav v šolskem e-glasilu. Morda imate lahko tudi roditeljski sestanek. Poglejte si smernice o informacijah za starše na www.esafetylabel.eu/group/community/information-for-parents, kjer boste našli gradiva, ki jih lahko posredujete staršem, in ideje, ki jih lahko uporabite na roditeljskih sestankih.

- It is great that in your school pupils are actively encouraged to become eSafety mentors. You might want to share your approach to strengthening this network with other teachers on the eSafety Label website via the forum or your school's profile page, so that others can replicate it.

- It is great that you have a staff member which is knowledgable in eSafety issues who acts as a teacher of confidence to pupils.

Staff training

- All teachers should be able to recognise signs of cyberbullying and be aware on how to best proceed. Make sure that your teachers are regularly trained bearing in mind the rapid changes of new technology. Also check the eSafety fact sheet on Cyberbullying at www.esafetylabel.eu/group/community/cyberbullying.

- It is important that teachers are aware on the technology used by pupils in their freetime. This is important as this awareness is the first step in addressing the issue of powering down for school. At the same time pupils should not be asked to do their homework using technology not available to them outside of schools. Ensure that all teachers are provided with information of this. Have a look at the Essie Survey of ICT in schools.

The Assessment Form you submitted is generated from a large pool of questions. It is also useful for us to know if you are improving eSafety in areas not mentioned in the questionnaire. You can upload evidence of such changes via the Upload evidence on the My school area section of the eSafety Portal. Remember, the completion of the Assessment Form is just one part of the Accreditation Process, because the upload of evidence, your exchanges with others via the Forum, and your reporting of incidents on the template provided are all also taken into account.

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